

# Escalating Concerns

**Course Description:** This training is based on the principle that it is every professional's responsibility to safeguard children and act in their best interests. The course addresses the need for proactive problem solving and challenge to support effective multi-agency safeguarding work. The course aims to provide managers with an enhanced understanding of the LSCB Escalation Policy and develop the skills and knowledge required to escalate concerns. The course will explore how to maintain professional relationships when escalating concerns and the benefits, consequences and risks of using the Policy. It will incorporate learning from Serious Case Reviews and review good practice and effective communication to resolve professional disagreements. The training will address good practice in the facilitation of robust professional challenge through consistent communication and information sharing between agencies.

**Target Group:** In addition to Levels 1, 2 and 3 training, Level 4 is advanced training for specialist roles, managers, supervisors overseeing child protection cases and named designated professionals who may as part of their role need to escalate concerns or support their staff to escalate concerns.

**Training Level:** Level 4

**Pre-Requisite Learning:** We recommend delegates complete child protection training at Level 3 before attending this course

## **Aims/Objectives:**

- Improve awareness, understanding and knowledge of the Escalation Policy and promote timely and recorded resolutions to safeguard children
- Understand the key issues in resolving professional disputes
- Be able to apply good practice when facilitating professional challenge and explore how to maintain relationships when escalating concerns
- Understand individual and agency responsibilities when escalating concerns
- Identify the need for effective communication and information sharing to address concerns and manage the escalation process
- Understand the keys skills, behaviours and knowledge required to promote timely and recorded resolutions to safeguard children

**Course Type:** Classroom

**Length of Course:** ½ day

**Valid for:** The LSCB recommends that child protection training is refreshed every three years

**Cost:** £50 to organisations that do not contribute to the Swindon LSCB budget  
£25 for Early Years staff  
Free of charge to all partner agencies

**Apply for a place via the [LSCB Training Booking Form](#)**

